



**Sphere
Shield**

SphereShield.com

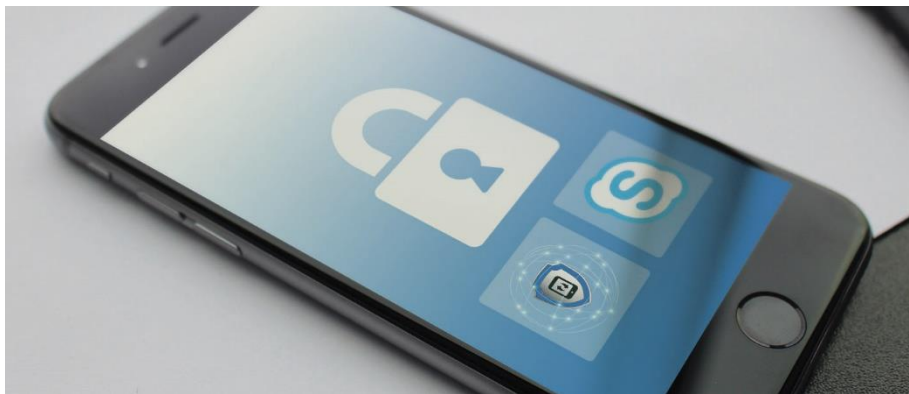


agatsoftware.com

AGAT SphereShield privacy statement

Business Document

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Privacy Policy and Data Processing Notice

Agat Software (“We”) are committed to protecting and respecting your privacy. Your privacy is important to us. This privacy statement explains what Personal Data we collect from you through our product, and how we use that data. This notice sets out the basis on which any Personal Data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your Personal Data and how we will treat it.

Who we are and what we do.

AGAT Software is an innovative security provider specializing in security and compliance solutions for Unified Communication (UC) & Collaboration services. SphereShield – AGAT’s flagship product, handles security threats related to authentication and identity as well as content inspection and data protection.

Personal data that the product collects.

We collect and host the following types of information from you:

For our base solutions, the information we host are the usernames UPN’s and the times of actions. The content is not hosted. In the **User Table** of our portal email addresses will be saved.

For our different added features:

In our **Ethical Wal**: A log hosts all the incidents containing: Usernames of sender and receiver and time of incident. No content is hosted.

In our **DLP**: A log hosts all the incidents containing: Usernames of sender and receiver and time of incident, content of the incidents is also hosted in the log.

In our **eDiscovery**: A log hosts all the messages containing: Usernames of sender and receiver, time, content like files and messages are also hosted in the log.

How we store your personal data:

We take appropriate measures to ensure that all personal data is kept secure including security measures to prevent personal data from being accidentally lost, or used or accessed in an unauthorised way, for the duration of your use of our Services.

We make use of AWS (Amazon) and are not able to vouch for the security procedures and standards that they use.

How long we keep your personal data

The customer has the ability to manage this in the customer Maintenance Service. The default setting is 30 days. After the 30 days all records will automatically be deleted.

This procedure applies to all of our products except for the eDiscovery.

Can we access your personal data?

AGAT is not able to access personal data without permission of the customer.

How we use Personal data?

AGAT does not use personal data for any use.

How we disclose Personal Data?

AGAT does not sell, otherwise disclose, or share data we collect and hold about you to any third parties.

Security and Retention.

We make reasonable efforts to ensure a level of security appropriate to the risk associated with the processing of Personal Data. We maintain organizational, technical and administrative measures designed to protect Personal Data within our organization against unauthorized access, destruction, loss, alteration or misuse. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of your account has been compromised), please contact us immediately.

Changes to our privacy policy

We reserve the right to modify this Privacy Policy at any time.

Contact Us

All questions, comments and requests regarding this Privacy Policy should be addressed to support@agatsoftware.com